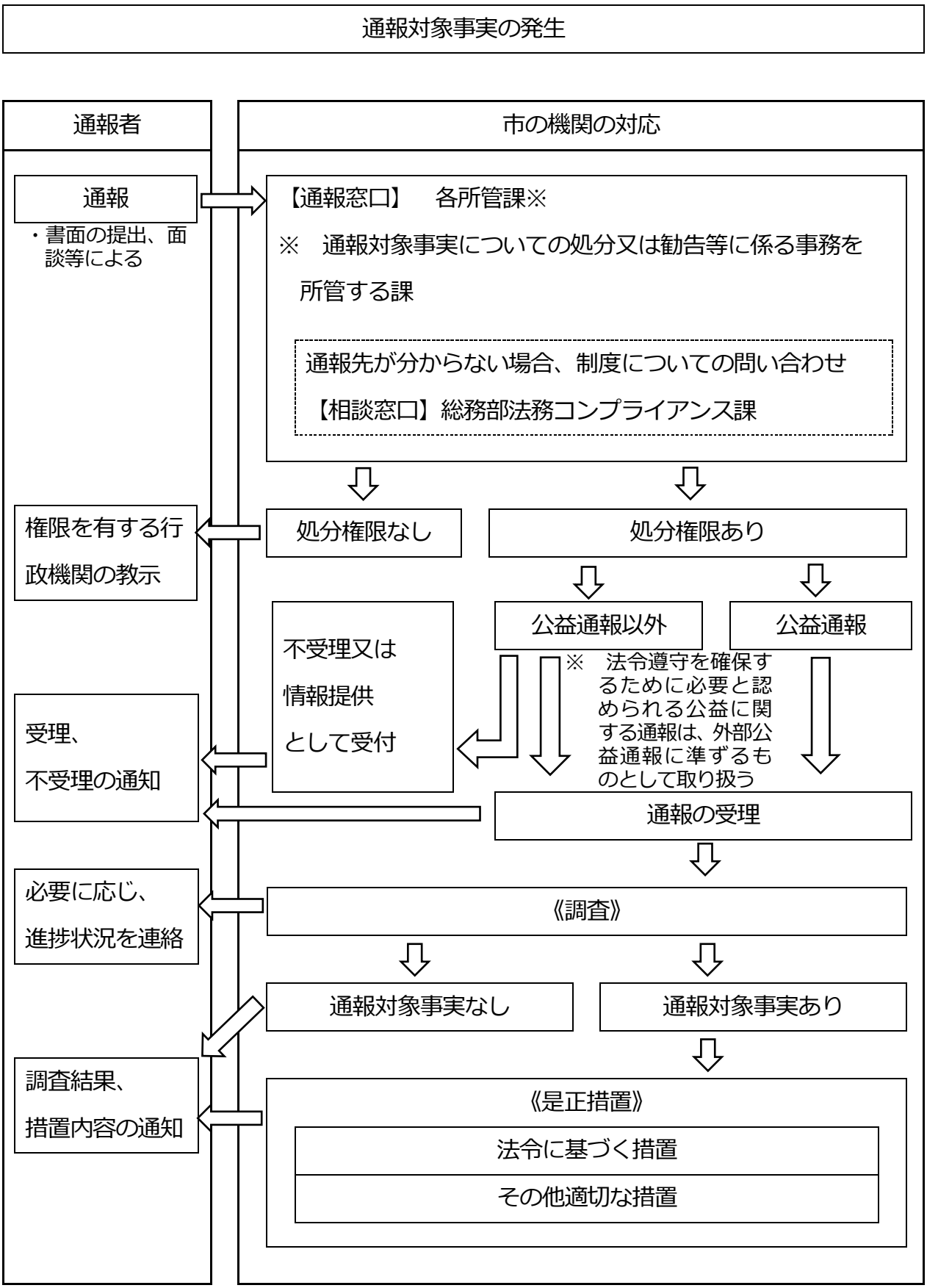外部公益通報の処理の流れ